NuHarbor SECURITY

zscaler™

Zscaler Support Services

Discover the security of a Zero Trust Exchange with the precision of expert insight.

The way we work has changed, the perimeter has vanished.

Old ways of securing the network no longer work since users, data, and applications are everywhere. Breaches start with individual compromised accounts making identity the new perimeter. A new model is needed where user trust is not assumed but built based on each user's identity and context.

Modern security is the expectation, not more firewalls.

Zero Trust is a security strategy that asserts no entity—user, app, service, or device—should be trusted by default. Following the principle of least-privileged access, before any connection is allowed, trust is established based on the entity's context and security posture, and then continually reassessed for every new connection.

70% of the business apps companies use today are SaaS-based[1]

300% increase in the percentage of total employees that are remote users[2]

92% of organizations feel they need to upgrade their security to better protect in-office and remote workers[3]

72% of companies are prioritizing the adoption of a zero-trust model[4]

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The way forward: Zscaler + NuHarbor Security

The power of NuHarbor Security and 10-time Magic Quadrant™ winner, Zscaler, allows security leaders to prepare for the inevitability of the new world of security. Our experts will expedite your Zscaler deployment, tune the platform to maximize security functionality, and deliver expert guidance to turn the noise of constant alerts into actionable insights.

With NuHarbor's Zscaler Support Services, your organization can:

- › Alleviate threats at the user level
- › Minimize the attack by eliminating lateral movement
- › Gain expert oversight without the overhead

We can help implement, monitor, and optimize Zscaler operations with the below services:

SKIP THE LINE

Deployment Packages

- › ZIA, ZPA, and ZCC deployment and configuration via a range of support packages
- › Packages include Deployed Essentials, Advanced, Enterprise, and Enterprise PLUS

TAILOR FOR YOUR SECURITY NEEDS

Health Checks

- › Security assessment of Zscaler deployment
- › Validation of best practice Zscaler configuration
- › ZPA assessment to optimize quantity and placement app connectors and servers
- › Remediation plan with recommended actions to translate desired business outcomes to Zscaler technology

GAIN EXPERT OVERSIGHT WITHOUT THE OVERHEAD

Ongoing Support Services

- › Quarterly Health Checks
- › Triage alerts 24x7
- › Process and provide recommended actions for security alerts generated within ZIA
- › Remediation plan with recommended actions to take both within and outside the Zscaler platform
- › Monthly user and organizational insights

Learn more about Zscaler Support Services

Sources

1 - Better Cloud (2021). State of SaaSOps 2021.

2 - Grady, J. (2021). The State of Zero Trust Security Strategies. Enterprise Strategy Group (ESG).

3 - IDG Marketpulse Survey. (2020). Network Security Approaches and the Case for Zero Trust.

4 - Microsoft (2021). Zero Trust Adoption Report.

5 - Galea, D. (2022). The Orca Security 2022 Cloud Security Alert Fatigue Report. Orca Security.